



# High School

Name: \_\_\_\_\_

Date: \_\_\_\_\_

## Self-Advocacy

**Directions:** Read each scenario and work out the answers to each of the questions:

**Scenario 1:** You finally save up enough money to buy wireless earbuds. The package arrives in the mail and it's been damaged and your earbuds are nowhere to be found.

- **What are you asking for?** Once we have listened to our feelings of anger and disappointment, we could think about requesting a replacement
- **Who should you talk to?** Customer service (mail carrier/ from the place you bought them)
- **What should you say?** Hi I ordered XXXX on XXXX and they have arrived in a damaged box and the XXXXX is missing. I was wondering what the policy is for getting a replacement/my money back??...

**Scenario 2:** You notice that you got a lower grade than your friend on a project that you worked really hard on together.

- **What are you asking for?**
- **Who should you talk to?**
- **What should you say?**

**Scenario 3:** Your school is offering driver's ed and you'd really like to get your learner's permit.

- **What are you asking for?**
- **Who should you talk to?**
- **What should you say?**