



# High School

Name: \_\_\_\_\_

Date: \_\_\_\_\_

## Teamwork

**Directions:** Work together as a team, choose an example case study and identify 1-3 skills that made the team successful. Be prepared to share with the class and be sure that your team is following a set of rules to perform as a team.

### Effective Teams Case Studies

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| <p><b>Example 1</b></p> <p>A fast food company has a program that lets team members nominate their coworkers for awards that include cash prizes. Winners can be nominated for doing things like going above and beyond, helping out a coworker in need, or even for doing something useful in the community. Research shows that employees who feel recognized often want to work harder.</p> | <p><b>Example 2</b></p> <p>An NBA basketball team has a well-known player. Although he's considered one of the best players of all time, he is quoted as saying, "I think, team first. It allows me to succeed, it allows my team to succeed."</p>   | <p><b>Example 3</b></p> <p>A popular online store gives their employees the authority to make customer service decisions about returns and credits. As a result, sales and customer satisfaction surveys are above average, which leads to bonuses for the customer service workers.</p>   |
| <p><b>Example 4</b></p> <p>Have you ever seen the credits after an animated movie? It takes hundreds of people to create an animated movie, and at a well-known animation studio, everyone on the team is encouraged to be creative and provide input and ideas.</p>   | <p><b>Example 5</b></p> <p>This growing tech company takes extra effort to recruit the opinions and viewpoints of diverse team members. As a result, their staff have ranked them one of the best places to work in America. Soliciting different viewpoints also encourages open-mindedness and transparency and encourages team members to take risks.</p> | <p><b>Example 6</b></p> <p>At an ed-tech startup, every single person has a voice in the company's operations. And, all employees are provided with opportunities to learn more and grow in their areas of strengths and interests. As a result, their current Director of Sales started their career as an intern just a few years ago!</p> |



What skills do these effective teams demonstrate?

How do they demonstrate the skills?